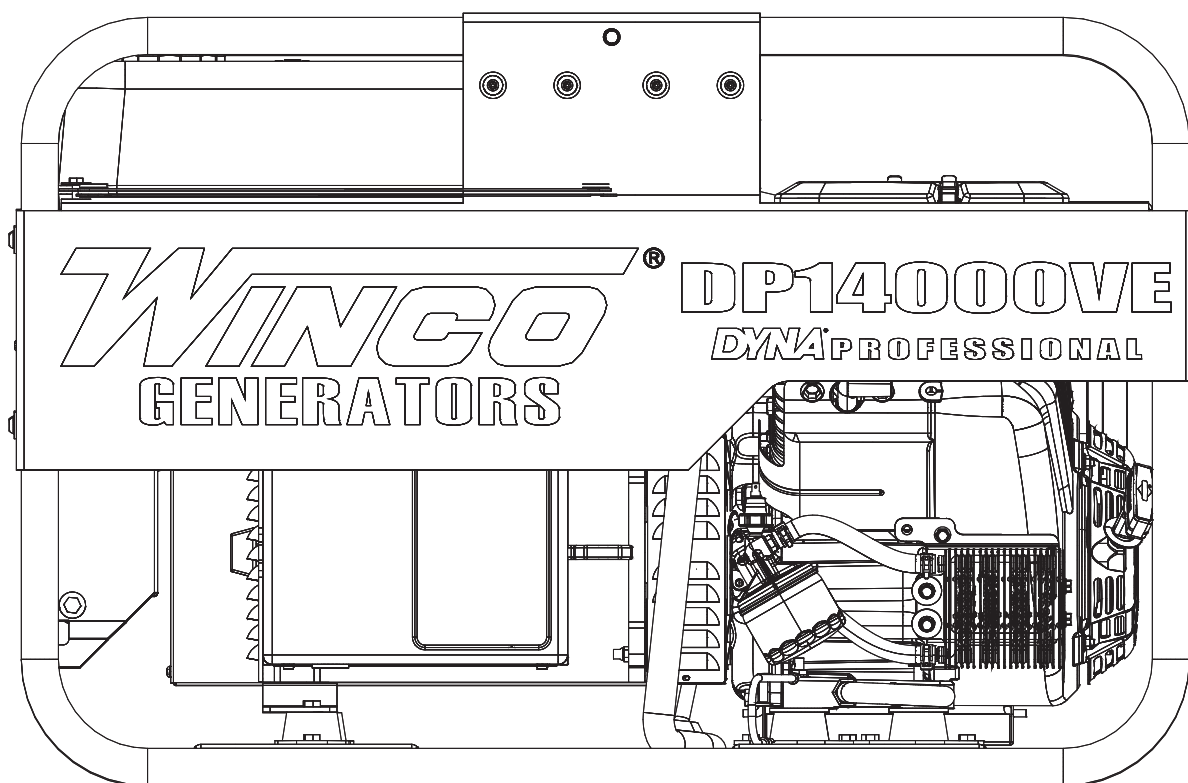




**DP14000VE-03/A  
DP14000VE-03/B  
GENERATOR**

# INSTALLATION AND OPERATORS MANUAL



**COPY YOUR MODEL AND SERIAL NUMBER HERE**

No other WINGCO generator has the same serial number as yours. If you should ever need to contact us concerning this unit, it will help us to respond to your needs faster.

MODEL \_\_\_\_\_

SERIAL NUMBER \_\_\_\_\_

PURCHASE DATE \_\_\_\_\_

DEALER NAME \_\_\_\_\_

DEALER PHONE # \_\_\_\_\_



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# SAFETY INFORMATION

## IMPORTANT SAFETY INSTRUCTIONS

This engine generator set has been designed and manufactured to allow safe, reliable performance. Poor maintenance, improper or careless use can result in potentially deadly hazards; from electrical shock, exhaust gas asphyxiation, or fire. Please read all safety instructions carefully before installation or use. Keep these instructions handy for future reference. Take special note and follow all warnings on the unit labels and in the manuals.

## SAFETY DEFINITIONS

<b>DANGER</b>	Indicates an imminently hazardous situation which, if not avoided, will result in death or serious injury.
<b>WARNING</b>	Indicates a potentially hazardous situation which, if not avoided, could result in death or serious injury.
<b>CAUTION</b>	Indicates a potentially hazardous situation which, if not avoided, may result in minor or moderate injury. It may also be used to alert against unsafe practices.

### CALIFORNIA PROPOSITION 65



**WARNING:** This product contains crude oil, gasoline, diesel fuel and other petroleum products, Antifreeze to which can expose you to chemicals including toluene and benzene, Ethylene glycol (ingested) which are known to the State of California to cause cancer, birth defects or other reproductive harm and developmental issues. For more information go to [www.P65Warning.ca.gov](http://www.P65Warning.ca.gov).

### DANGER: ELECTRICAL SHOCK

The output voltage present in this equipment can cause fatal electric shock. This equipment must be operated by a responsible person.

- A. Do not allow anyone to operate the generator without proper instruction.
- B. Guard against electric shock.
- C. Avoid contact with live terminals or receptacles.
- D. Use extreme care if operating this unit in rain or snow.
- E. Use only three-pronged grounded receptacles and extension cords.
- F. Be sure the unit is properly grounded for your application.

### DANGER: DEADLY EXHAUST GAS

Exhaust fumes from any gasoline engine contain carbon monoxide, an invisible, odorless and deadly gas that must be mixed with fresh air.

- A. Operate only in well ventilated areas.
- B. Never operate indoors including attached garages
- C. Never operate the unit in such a way as to allow exhaust gases to seep back into closed rooms (i.e. through windows, walls, floors).

### WARNING: FIRE HAZARD

Gasoline and other fuels present a hazard of possible explosion and/or fire.

- A. Do not refuel when the engine is running or hot.
- B. Keep fuel containers out of reach of children.
- C. Do not smoke or use open flame near the generator set or fuel tank.
- D. Keep a fire extinguisher nearby and know its proper use. Fire extinguishers rated ABC by NFPA are appropriate.
- E. Store fuel only in an approved container, and only in a well ventilated area.
- F. Follow local codes for closeness to combustible material.

### CAUTION: PERSONAL INJURY

The muffler becomes very hot during operation and for a period after the unit has been turned off. Do not touch the muffler until it has completely cooled off.

### CAUTION: NOISE HAZARD

Excessive noise is not only tiring, but continual exposure can lead to loss of hearing.

- A. Use hearing protection when working around this equipment for long periods of time.
- B. Keep your neighbors in mind when using this equipment.

### CAUTION

Keep the generator and surrounding area clean.

- A. Remove all grease, ice, snow or materials that create slippery conditions around the unit.
- B. Remove any rags or other materials that could create a potential fire hazard.
- C. Carefully clean up any gas or oil spills before starting the unit.

### CAUTION

All service, including the installation or replacement of service parts, should be performed only by a qualified technician.

- A. Use only factory approved repair parts.
- B. Do not work on this equipment when fatigued.
- C. Never remove the protective guards, covers, or receptacle panels while the engine is running.
- D. Use extreme caution when working on electrical components. High output voltage from this equipment can cause serious injury or death.
- E. Always avoid hot mufflers, exhaust manifolds, and engine parts. They can cause severe burns instantly.
- F. The use of the engine-generator set must comply with all national, state, and local codes.

# SAVE THESE INSTRUCTIONS

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## USING THIS MANUAL

Congratulations on your choice of a WINCO generator. You have selected a high-quality, precision-engineered generator designed and tested to give you years of satisfactory service.

This manual contains important instructions that should be followed during use, installation and maintenance of the generator. Read and understand all instructions in the manual before starting and operating the generator.

To get the best performance from your new generator, it is important that you carefully read and follow the operating instructions in this manual.

Should you experience a problem please follow the "Troubleshooting Tables" near the end of this manual. The warranty listed in the manual describes what you can expect from WINCO should you need service assistance in the future.

# SPECIFICATIONS

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## GENERATOR

Model	DP14000VE-03/A DP14000VE-03/B
Surge Watts	14,000
Continuous Watts	11,760
Volts	120/240
Amps	98/49
Generator Manufacturer	Mecc Alte
Generator Model Number	S20F-230/A
Part Number	16428-002
Capacitors	300323-112 (qty 1) 300323-212 (qty 2)

## ENGINE

Engine Manufacturer	Briggs & Stratton
Engine Model Number	386447-0515-G1
Spark Plug Gap	0.030 in
Spark Plug Torque	180 lbs/in
Intake Valve Clearance	0.004 - 0.006 in
Exhaust Valve Clearance	0.004 - 0.006 in
Oil Capacity	48 oz (1.5 qts)

# INTRODUCTION

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## TESTING POLICY

Before any generator is shipped from the factory, it is fully checked for performance. The generator is loaded to its full capacity, and the voltage, current, and frequency are carefully checked.

Rated output of generator is based on engineering tests of typical units, and is subject to, and limited by, the temperature, altitude, fuel, and other conditions specified by the manufacturer of applicable engines.

## INTENDED USES

This engine generator set has been designed primarily for portable heavy duty commercial use. Both 120 volt and 240 volt receptacles are provided in the control panel to plug in your loads (lights, portable tools, and small appliances). These units are dual wound generators, therefore the 120 volt loads must be equally split with 1/2 of the rated capacity available on each of the two 120 volt circuits.

This portable unit requires large quantities of fresh air for cooling the engine and generator. For safety, long life, and adequate performance, these units should never be run in small compartments without positive fresh air flow.

## RESTRICTED USES

**DO NOT** remove from the cradle assembly. Removal of the generator from the cradle assembly may cause excessive vibration and damage to the engine-generator set.

**DO NOT** operate and/or store the unit outside during inclement weather without adequate protection from the elements. Failure to do so will damage the unit.

**DO NOT** install and operate this generator in a small compartment, i.e. generator compartments of vehicles, motor homes or travel trailers. These compartments will not allow enough free flow of fresh air to reach the engine generator set for cooling and will cause the unit to overheat, damaging both the engine and generator. Small compartments will also develop hot spots where there is very little air flow and may cause a fire.

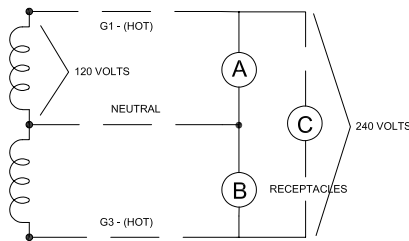
**PLEASE NOTE** There are 3rd party companies making enclosures for generators that have been properly engineered. The use of these 3rd party enclosures is acceptable as long as they have been certified and meet current code.

**DO NOT** attempt to operate at 50 cycles. These units are designed and governed to operate at 60 cycles only.

# UNIT CAPABILITIES

## GENERATOR CONNECTIONS

DP14000VE: 120 Volt and 240 Volt receptacles are provided for connection to various loads. The following diagram represents this 11,760 watt (rated output) generator. A & B represent the 120 volt output legs of this generator. Up to 5,880 watts at 120 volts (58 Amps) can be drawn from the receptacles attached to either A or B output legs. This generator is capable of producing 58 Amps of 240 volt current at C. Check the appliance or tool nameplates for the current and voltage to insure compatibility. Remember that power taken from C reduces the power available equally at both A and B and vice versa.



The heavy surge of current required for starting motors is required for only an instant. The generator will not be damaged if it can bring the motor up to speed in a few seconds of time. If difficulty is experienced in starting motors, turn all other electrical loads off and if possible reduce the load on the electric motor.

## STARTING ELECTRIC MOTORS

Electric motors require much more current (amps) to start them than to run them. Some motors, particularly low cost split-phase motors, are very hard to start and require 5 to 7 times as much starting current as running current. Capacitor motors are easier to start and usually require 2 to 4 times as much starting current as running current. Repulsion Induction motors are the easiest to start and require only 1 1/2 to 2 1/2 times as much starting as running current.

Most fractional horsepower motors take about the same amount of current to run them whether they are Repulsion Induction (RI), Capacitor (Cap), or Split-Phase (SP) type.

If the electric motor is connected to a hard starting load such as an air compressor, it will require more starting current. If it is connected to a light load, or no load such as a power saw, it will require less starting current. The exact requirement will also vary with the brand or design of the motor.

Self-exciting generators respond to severe overloading differently than utility power. When overloaded, the engine is not able to supply enough power to bring the electric motor up to operating speed. The generator responds with high initial starting current, but the engine speed drops sharply. The overload may stall the engine. If allowed to operate at very low speeds, the electric motor starting winding will burn out in a short time. The generator winding might also be damaged.

### CAUTION: EQUIPMENT DAMAGE

Running the generator set under these conditions may result in damage to the generator stator as well as the motor winding.



# PREPARING THE UNIT

## UNPACKING

### CAUTION: EQUIPMENT DAMAGE

THIS UNIT HAS BEEN SHIPPED WITH OIL. Failure to maintain the engine oil at the proper level will result in serious engine damage.

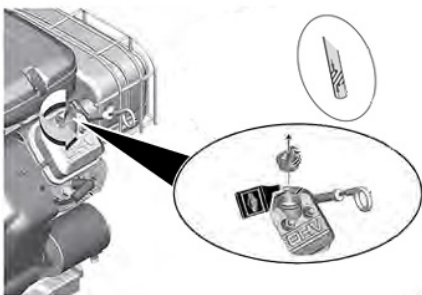
When you unpack your engine-generator set be sure to remove all the information sheets and manuals from the carton.

1. As you receive your unit, it is critical to check it for any damage. If any damage is noted, it is always easiest to refuse the shipment and let WINCO take care of the freight claim. If you sign for the unit, the transfer of the ownership requires that you file the freight claim

2. Before proceeding with the preparations of your new generator for operation, take a couple of minutes to ensure the unit you have received is the correct model and review the specification pages in this manual to ensure that this unit meets your job requirements.

## LUBRICATION

Before starting the engine, check the oil level. This unit has been shipped with oil. The recommended grade oil and quantity of oil required is listed in the engine operator's manual and under the service tab in this manual. The engine normally holds 48 ounces (1.5 quarts) of oil. Since there is some trapped in the engine, when filling the crankcase the first time, use the dipstick to ensure that you do not over fill the crankcase. The full oil level mark on the dipstick is depicted in the following image.



Oil is added to the engine by removing the oil cap and adding oil at this point. After filling the crankcase to the proper level, be sure you properly tighten the oil fill cap.

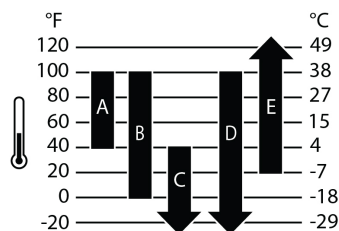
NOTE: This engine generator must be on a level surface before you check or add oil to the system. The necessity of using the correct oil and keeping the crankcase full cannot be overemphasized. Engine failures resulting from inadequate or improper lubricant are considered abuse and not covered by the generator or engine manufacturer's warranty.

## OIL RECOMMENDATIONS

Outdoor temperatures determine the proper oil viscosity for the engines. Winco recommends our 5W-30 fully synthetic oil to give you excellent protection in cold temperatures

OPM-167/C

while maintaining excellent performance in warmer weather.



A	SAE 30 - Below 40°F, the use of SAE 30 will result in hard starting
B	10W-30 - Above 80°F, the use of 10W-30 may cause increased oil consumption. Check the oil level frequently.
C	5W-30
D	Synthetic 5W-30
E	Vanguard Synthetic 15W-50

## OIL ALERT SYSTEM

This generator is equipped standard with the Briggs & Stratton low oil pressure shutdown system. The low oil shutdown system is designed to prevent severe damage caused by an insufficient amount of oil in the crankcase. However, if the unit is repeatedly allowed to shutdown on low oil pressure, progressive damage will be done to the engine, shortening the engine's life. The engine switch will remain in the "ON" position when the unit is shutdown by the low oil pressure system.

### CAUTION: EQUIPMENT DAMAGE

Allowing the engine to shutdown repeatedly on low oil level may cause excessive wear which can be cumulative.

## FUELING

### WARNING: FIRE DANGER

Gasoline and its fumes are VERY explosive when proper precautions are not taken.

1. Stop engine and keep sparks, heat, and fire away.
2. Handle fuel outdoors only.
3. Wipe up any spills immediately

### CAUTION: EQUIPMENT DAMAGE

Do not use unapproved gasolines, such as E15 or E85. Do not mix oil in the gasoline. Use of unapproved fuels will damage the engine components and void the engine warranty.

When using gasoline, always use fresh, clean, unleaded fuel. The engine is certified to operate on unleaded gasoline with a minimum octane rating of 87 or higher. Gasoline containing no more than 10% ethanol is acceptable.

Use of fuels with content of ethanol greater than shown above may cause starting and/or performance problems. Always ensure that the fuel is clean and free of all impurities.



Never use gasoline that has been stored for an extended period of time as the fuel will lose its volatile properties and you will be left with varnish residue. The varnish like substance will clog the carburetor and will not burn properly.

The use of fuel additives, such as Sta-Bil, or an equivalent will minimize the formation of fuel gum deposits. If a unit has been out of operation for an extended period of time, it is best to drain old fuel from the engine and replace with fresh fuel before attempting to start.

See the engine manual for special instruction for operating this unit at over 5000 feet.

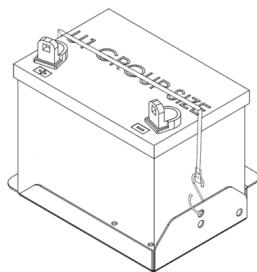
## BATTERY INSTALLATION

### CAUTION

A battery presents a risk of electrical shock and high short circuit current. The following precautions must be observed when working with batteries:

1. Remove watches, rings, and other metal objects.
2. Use tools with insulated handles.
3. Check both the battery cable ends and the battery posts to be sure they are free of corrosion.
4. Always connect the battery positive cable first and then connect the battery negative cable. When removing the battery cables from the battery, reverse the procedure, disconnect the negative first and then the positive cable.
5. Be sure all connections are tight and coat the terminals and cable ends with dielectric grease.

This engine generator set is shipped with a bungee cord for installation of the customer supplied battery in the unit's battery tray.



If you intend to use the unit's electric start system, you will need to purchase and install a battery to operate it. A 12 Volt battery, BCI group U1 rated at 300 CCA or larger is recommended for this electric start engine-generator set. Follow the battery manufacturers recommendations for servicing and charging prior to use. Connect the battery to the electric start system using the cables provided.

### CAUTION: EQUIPMENT DAMAGE

These electric start engines are **NEGATIVE GROUND**. Use extreme caution when connecting the battery. Connect the **NEGATIVE** battery terminal to **GROUND**.

For your safety, always connect the positive battery cable to the "Bat+" terminal first. Then connect the negative battery cable to the "Bat-" terminal. Make sure all connections are clean and tight. Reverse the sequence when disconnecting, disconnect the negative cable first. These engines produce enough direct current to keep the battery charged under

normal operating conditions, but were not intended to be used as a battery charger.

### WARNING

The electrolyte is diluted sulfuric acid that is harmful to the skin and eyes. It is electrically conductive and corrosive. The following precautions must always be taken.

1. Always wear full eye protection and protective clothing.
2. Where electrolyte contacts skin, wash off immediately with water.
3. If electrolyte contacts the eyes, flush thoroughly and immediately with water and seek immediate medical attention.
4. Spilled electrolyte is to be washed down with an acid neutralizing agent. A common practice is to use a solution of one pound of bicarbonate of soda (baking soda) to one gallon of water. The bicarbonate of soda solution is to be added until the evidence of reaction (foaming) has ceased. The resulting liquid is to be flushed with water and the area dried.

### DANGER: EXPLOSIVE FIRE RISK

Batteries emit explosive hydrogen gas while charging.

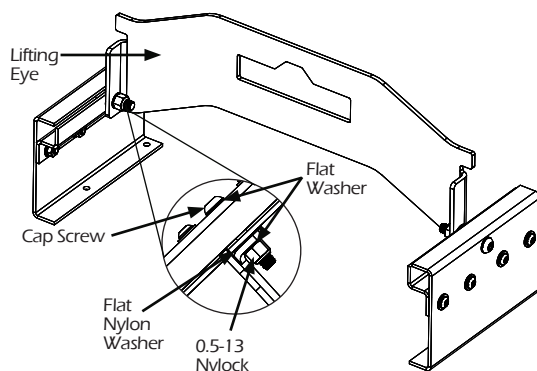
1. Never smoke when near batteries.
2. Do not cause a flame or spark in the battery area.
3. Always discharge static electricity from your body before touching batteries by first touching a ground metal surface.

## BATTERY CHARGING

Units have a small flywheel charger built into the engine flywheel assembly for recharging the starting battery. This flywheel charger generates a small AC current that passes through a diode assembly to produce DC charging current of about 1 to 3 Amps. This circuit is not designed to be used as a battery charging circuit to recharge dead batteries.

## LIFTING EYE INSTALLATION

The lifting eye is shipped loose along with a bag of parts. Install the lifting eye to the side support brackets. See diagram below.



## OPTIONAL DOLLY KIT

An optional 4-wheel dolly kit is available for this generator. The dolly kit comes with instructions and parts list.

# INITIAL START UP

## WARNING: PERSONAL INJURY

Improper maintenance, or failure to fix any problems during operation, could cause equipment damage and possible serious injury. Always inspect unit prior to operation.

## DANGER: DEADLY EXHAUST GAS

Exhaust fumes from any gasoline engine contain carbon monoxide, an invisible, odorless and deadly gas that must be mixed with fresh air. Never run an engine in an enclosed space or near windows or vents.

## NOTICE: ENGINE START LOCKOUT

This unit will not start if it is low on oil. The lubricating oil level must be at the full mark before the engine will start and run.

The throttle control on these generators is preset and locked to operate at 3600 RPM (nominal) with no load speed set at 3690 RPM. Only a trained service technician should be allowed to adjust this speed setting.

## BASIC OPERATION

### CAUTION: EQUIPMENT DAMAGE:

Always start the unit with the circuit breaker open, never start with the load applied. Always keep the battery charged, especially during cold weather operation.

1. Check oil level, refill as needed.
2. Turn on the fuel supply.
3. Move the choke control to the closed position.



Note: The choke is not necessary when you start a warm engine.

4. Turn the key to the start position.

## NOTICE

To extend the life of the starter, use short cycles (five seconds maximum). Wait one minute between start cycles.

5. When the engine starts, release the key.
6. As the engine warms, move the choke control to the open position.
7. The engine should promptly come up to operating speed.

## STARTING HINTS

### 1. COLD WEATHER

- A. Use the proper oil for the temperature expected.
- B. Use fresh winter grade fuel. Winter grade gasoline is blended to improve starting. Do not use summer grade gasoline.

### 2. HOT WEATHER

- A. Use the proper oil for the temperature expected.
- B. Use only summer blended gasoline. Using gasoline left over from winter may cause the unit to vapor lock.

## OPERATING SPEED

The engine-generator must be run at the correct speed in order to produce the proper electrical voltage and frequency.

### CAUTION: EQUIPMENT DAMAGE/PERSONAL INJURY

The output voltage should be checked to ensure the generator is working properly prior to connecting a load to the generator. Failure to do so could result in damage to equipment plugged into the unit and possible injury to the individual.

All engines have a tendency to slow down when a load is applied. When the electrical load is connected to the generator, the engine is more heavily loaded, and as a result, the speed drops slightly. This slight decrease in speed, together with the voltage drop within the generator itself, results in a slightly lower voltage when the generator is loaded to its full capacity than when running no load. The slight variation in speed also affects the frequency of the output current. This frequency variation has no appreciable effect in the operation of motors, lights, and most appliances. However, electronic equipment and clocks will be affected if correct RPM is not maintained. See Load vs. Output chart.

Although individual units and models vary slightly, the normal voltage and frequency of the engine-generator described in this manual are approximately as follows, under varying loads:

LOAD vs. OUTPUT			
Generator Load	Speed (RPM)	Frequency (Hz)	Voltage
None	3690	61.5	125V
Half	3600	60.0	120V
Full	3510	58.5	115V

## STOPPING AND STORING

1. Move the key to the "OFF" position.
2. Turn off the fuel supply valve.
3. Before extended storage (over 30 days) certain precautions must be taken to ensure the fuel doesn't deteriorate and clog the fuel system.

**NOTE:** The use of a fuel additive, such as Sta-Bil or equivalent will minimize the formation of gum deposits during storage. The additive may be added to gasoline in the engines fuel tank or to gasoline in a storage container.

- A. Add the fuel stabilizer to the fuel in the tank and run for 2 minutes to circulate the stabilizer throughout the fuel system.
- B. Remove the remaining fuel from the fuel tank, it must be drained into an approved container.
- C. Start the engine and allow it to run until all the fuel in the carburetor and the fuel lines has been used up and the engine stops.

**NOTE:** Running the engine to use up the fuel in the lines and carburetor will still leave a small amount of fuel in carburetor. It is best extended storage practice to treat the fuel before draining.

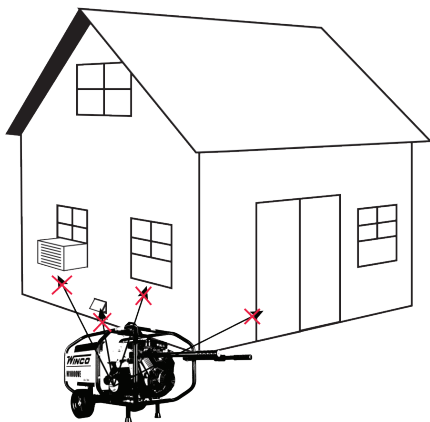
- D. While the engine is warm, drain the oil and refill with fresh oil.
- E. Remove the spark plug, pour approximately 1/2 oz. (15cc) of engine oil into the cylinder and crank slowly to distribute the oil. Replace the spark plug.
- E. Clean dirt and chaff from cylinder, cylinder head fins, blower housing, screen, and muffler areas.
- F. Store in a clean and dry area.

# CONNECTING THE LOADS

The engine-generator covered in this manual was designed for portable use. Do NOT operate indoors. The unit should be stored in a warm, dry location. Move the unit outdoors to a flat, dry location for use.

## WARNING: PERSONAL DANGER:

Operating any engine driven generator without proper air flow can result in personal injury or death. DO NOT operate this unit inside a home or garage, near vents or windows, or anywhere carbon monoxide gas could accumulate.



## APPLYING THE LOADS

Allow the engine to warm up for two or three minutes before applying any load. This will allow the engine to reach normal operating temperature and oil to circulate throughout the engine. A short warm-up time will permit the engine to work more efficiently when the load is applied and will reduce the wear in the engine, extending its life.

Receptacles have been provided to allow loads to be connected to the generator. The loads should be added one at a time. If a large motor is being started: or multiple motors are being started, they should be started individually and the largest should be started first.

## CAUTION: EQUIPMENT OVERLOAD

Keep the generator load within in the generator and receptacle nameplate rating. Overloading may cause damage to the generator and/or the loads.

Most electric tools and appliances will have the voltage and amperage requirements on their individual nameplates. When in doubt, consult the manufacturer or a local electrician. The nameplate amperage rating for electric motors can be misleading. See "Starting Electric Motors" in the Unit Capabilities.

These engine-generator sets are inherently self regulating based on engine speed. The engine governor will automatically adjust itself to the load. No harm to the generator will result if it is operated with no load connected. Proper utilization of the receptacles located on the control panel is necessary to prevent damage to either the receptacles or the generator. The generator is a limited source of electrical power. Therefore, pay special attention

to the receptacle and generator ratings. The nameplate rating can be obtained through a single receptacle as long as the receptacles amperage rating is not exceeded.

## GROUNDING

Proper grounding of your generator is application dependent. Carefully evaluate your planned use of your generator to understand which grounding you require. If you are not sure what to do, contact a competent professional to assist you. The NFPA 70 250:34-35 are good technical references.

## STANDARD PORTABLE GENERATOR

Your WINCO portable generator ships with a bonded neutral. You can safely use this generator without external grounding as long as all loads are powered through the receptacle panel.

## VEHICLE-MOUNTED GENERATOR

Your WINCO portable generator ships with a bonded neutral. When mounted to a vehicle to safely distribute power it is necessary that the generator frame is bonded to the vehicle frame. The generator should only supply equipment that is cord and plug connected through receptacles mounted on the generator or the vehicle.

## PERMANENTLY INSTALLED GENERATORS

This WINCO portable generator ships with a bonded neutral and overcurrent protection. NFPA 70 refers to this as a "separately derived system." When connecting it to a building a transfer switch specifically designed for GFCI and bonded neutral generators is required.

## WIRING

Plug your tools such as drills, saws, blowers, sump pump, and other items to be powered directly into the generator receptacles. Before plugging in all the tools and cord sets, recheck the rating of the generator set. Be sure it can handle the intended load and is compatible with the voltage, phase, and current ratings. 'Hard wiring' this unit directly into a temporary construction site electrical system is **NOT A SIMPLE DO-IT-YOURSELF JOB**. For your safety, all wiring must be done by a qualified electrician and conform to the National Electric Code and comply with all state and local codes and regulations. Check with local authorities before proceeding.

## WARNING: PERSONAL DANGER

A fully isolated, interlocking manual transfer switch must be installed any time a generator is being connected to an existing distribution system.

1. These engine-generator sets are designed for portable heavy duty commercial use. Receptacles are provided on the control panel to permit 120 and 240 Volt portable appliances and tools to be plugged directly into them. Please note that the 3-wire 240 Volt receptacle(s) on

these units are designed to power only 240 Volt tools. There are two hot leads and a ground wire, but no neutral connection, in the 3-wire 240Volt receptacle. A 4-wire receptacle (two hot, one ground, and one neutral) has been provided on the control panel for use in temporary power applications requiring 120/240 Volt power. Consult a licensed electrician for wiring the TemPower plug and connecting it as temporary service.

To connect these units directly to an un-powered, isolated construction site TemPower panel, have your electrician connect to the control panel using a 120/240 Volt, 4-wire twist-lock plug (CS6365).

**NOTE:** To use the 120/240 Volt L14-30 receptacle to wire into a building, make sure the transfer switch is compatible for GFCI protected generators.

2. If the generator set is connected to an existing distribution system, a fully isolated manual transfer switch must be installed. The transfer switch must be compatible with GFCI protected generators. The transfer switch prevents damage to the generator and the other circuit components if main line power is restored while the generator is connected. Installing a transfer switch also permits the use of normal fusing.
3. Many homes and construction sites are wired for at least 60 to 100 Amp entrance service, much greater than the capacity of this portable generator. When installing the generator at these sites, a secondary emergency distribution panel may have to be installed. The emergency distribution panel must be installed by a licensed electrician according to all applicable codes. The electrician will move the critical circuits to be powered during the outage to the emergency panel. Keep in mind only a limited amount of amperage is available from the generator set. Some circuit breakers may still have to be turned off to prevent an overload on the generator during the initial start up. See the nameplate on your generator for the amperage capabilities of your unit.

#### **CAUTION: EQUIPMENT DAMAGE**


Failure to properly limit and balance the load applied to the generator will cause the generator to produce low voltage and may damage the engine generator set. It may also cause severe damage to the loads connected to the generator at that time. Improper loading of the generator set constitutes abuse and will not be covered by warranty.



YOURGEN

The WINCO YourGen meter allows you to see useful information about your generator from the front panel by displaying RPMs, Voltage, frequency, load, hours, and maintenance reminders. It also has the ability to display warnings if any parameter gets outside of normal operation range.



**Cycle Button** (  ) - During normal operation, the display will toggle through on fixed delay. If you want to see any specific item, you can press the cycle button to move it to that setting. Once the display is selected, the delay before it starts toggling is approximately 5 seconds. This button is also used to reset maintenance reminders.

**RPM** - The meter will display the RPMs of the engine. This number is calculated based upon frequency and is not directly measured from the engine. The engine-generator must be run at the correct speed in order to produce the proper electrical voltage and frequency.

**CAUTION: EQUIPMENT DAMAGE**

The output voltage should be checked to ensure the generator is working properly prior to connecting a load to the generator. Failure to do so could result in damage to equipment plugged into the unit and possible injury to the individual.

**Operating Speed**  
All engines have a tendency to slow down when a load is applied. When the electrical load is connected to the generator, the engine is more heavily loaded, and as a result, the speed drops slightly. This slight decrease in speed, together with the voltage drop within the generator itself, resulting in a slightly lower voltage when the generator is loaded to its full capacity than when running no load. The slight variation in speed also affects the frequency of the output current. This frequency variation has no appreciable effect in the operation of motors, lights, and most appliances. However, electronic equipment and clocks will be affected if correct RPM is not maintained. See Load vs. Output chart.

Although individual units and models vary slightly, the normal voltage and frequency of the engine-generator described in this manual are approximately as follows, under varying loads:

LOAD vs. OUTPUT			
Generator Load	Speed (RPM)	Frequency (Hz)	Voltage
None	3690	61.5	120V
Half	3600	60.0	120V
Full	3510	58.5	120V

The engine will govern itself at full speed. Intentionally OPM-167/C

overriding the governor and operating the generator at low voltage may damage both the generator and any load connected to it. Running the engine at excessively high speeds results in high voltage, which may significantly shorten the life of light bulbs and appliances being used, as well as possibly damaging the engine.

**CAUTION: EQUIPMENT DAMAGE**

SPEED ADJUSTMENTS SHOULD ONLY BE MADE BY A QUALIFIED SERVICE TECH. Whenever making any speed adjustments, check the YourGen meter and be sure the voltage and speed are correct.

Output voltage should be checked periodically to ensure continued proper operation of the generating plant and appliances.

**Hz** - This is the measured frequency of the generator set. See the table in the RPM section above for an explanation of voltage and frequency ranges under load.

**V1** - Output voltage of Line 1 (L1 on panel) to neutral. See the Load vs. Output table for an explanation of voltage and frequency ranges under load.

**V2** - Output voltage of Line 2 (L2 on panel) to neutral. See the Load vs. Output table for an explanation of voltage and frequency ranges under load.

**V1-V2** - Output voltage of Line 1 (L1) and Line 2 (L2). See the Load vs. Output table for an explanation of voltage and frequency ranges under load.

**Hours** - This displays the total running hours of the generator set. When the generator is turned off, the hours will remain displayed. The display is run on a CR2032, ten-year battery. Once the unit is running, the battery connected to the unit will then supply the power to the YourGen meter.

**Load Bars** - These bars indicate how much load is being used on Line 1 (L1) and Line 2 (L2).



It is good practice to monitor the YourGen Meter when applying load. This will ensure the generator is balanced.



Balanced

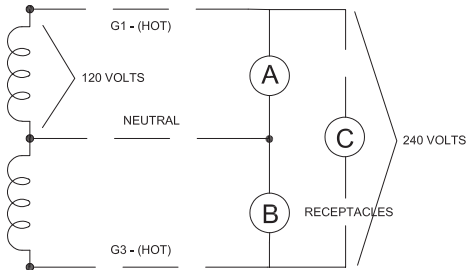


Unbalanced

120 Volt and 120/240 Volt receptacles are provided for connection to various loads.

The following diagram represents this 11,760 watt (rated

output) generator. A & B represent the 120 volt output legs of this generator. Up to 5,880 watts at 120 volts (58 Amps) can be drawn from the receptacles attached to either A or B output legs. This generator is capable of producing 58 Amps of 240 volt current at C. Check the appliance or tool nameplates for the current and voltage to insure compatibility. Remember that power taken from C reduces the power available equally at both A and B and vice versa.



**Change Oil Warning -**  
After the first 50 hours, the engine oil should be changed. The YourGen meter will light up the oil icon (🛢️) and the word 'change' will flash. Once the oil has been changed, press and hold the cycle button for approximately 5 seconds until the warning has been removed from the display to reset the warning. The meter will then remind you of oil changes on the appropriate schedule for your generator. It is important to remember that the engine manufacturer recommends changing the oil on a calendar schedule even if the total number of operational hours have not been reached. Certain operating environments may also require more frequent oil changes.

**Alarms -**  
The display will start blinking and toggle to the first parameter that is out of specification. The panel will remain flashing until the fault condition returns to within the acceptable range, see following table.

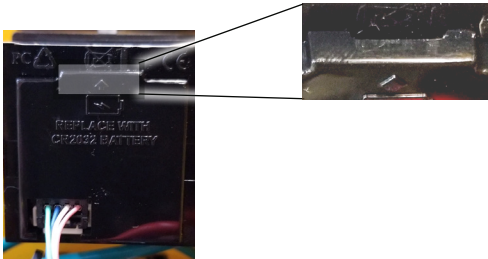
	Acceptable Range
Frequency	57-63 Hz
Voltage	110VAC-130VAC
VAC1-VAC2	220VAC-260VAC

**Battery -**  
When the unit is off, the YourGen meter will display the hours continuously using a coin cell back-up battery inside the meter.

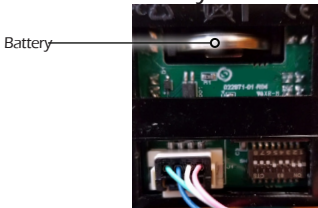
Voltage                    3.0V DC  
Battery Type            CR2032  
Lifetime                   10 Years

The battery has a 10 year lifetime, in the event you need to change the battery, follow these instructions:

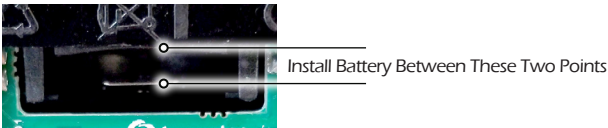
The battery is located in the control box near potentially live AC terminals. To prevent electrocution while changing the battery disable the unit by disconnecting the main battery, spark plug wire and then open the receptacle panel. Locate the backside of the YourGen meter. Gently pry the back plate off using the slot located on top.



Once open, the battery will be located at the top. Using a needle nose plier, carefully pull out the battery.



Replace the battery having the POSITIVE (+) side down. Ensure the battery is secured between the battery connections.



Replace the back plate of the meter and close the receptacle panel using the screws to secure it. Reconnect the unit's main battery.



# ENGINE CARE

## MAINTENANCE SCHEDULE

### WARNING: PERSONAL INJURY

Failure to follow proper maintenance guidelines and precautions of your generator can cause serious injuries or death.

If major engine service or repair is required, contact an authorized engine service center. The manufacturer of these engines has established an excellent world-wide engine service organization. Engine service is very likely available from a nearby authorized dealer or distributor. See following table.

Every 8 Hours or Daily
Check oil level Clean area around muffler and controls
Every 100 Hours or Annually
Replace spark plugs Change engine oil & replace filter Check air-filter, replace if necessary Check exhaust system
Every 250 Hours or Annually
Check valve clearance, adjust if necessary
Every 400 Hours or Annually
Replace air filter Replace fuel filter Service air cooling system Clean the oil cooler fins

The frequency between maintenance intervals is a function of the environmental conditions and product wear/efficiency. After long periods of inactivity of the engine, carry out the checks before starting the engine.

After performing all maintenance operations that require disconnection of the batteries, make sure the clamps have been securely reconnected on the poles.

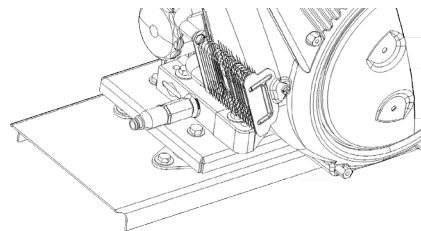
## CHECKING THE OIL LEVEL

The oil level must always be checked before the engine is started. Refer to page 8 of this manual for instructions on checking the oil level. Take care to remove any dirt or debris from around the oil plug before removing. Be sure the oil level is maintained.

## CHANGING THE OIL

Refer to the Maintenance Schedule Chart for required oil change intervals.

Outdoor temperatures determine the proper oil viscosity for the engines. Winco recommends our 5W-30 fully synthetic oil to give you excellent protection in cold temperatures while maintaining excellent performance in warmer weather



1. Start the engine and warm it up, stop the engine and remove the positive battery cable and spark plug wires to prevent it from accidentally being started.
2. This engine has an oil drain valve for your convenience. Attach a neoprene hose and drain the oil into an approved container.
3. Remove the oil filter and dispose of it properly.
4. Before you install the new oil filter, clean the filter mounting base and coat the seal of the new oil filter with clean engine oil.
5. Install the oil filter by hand until the gasket contacts the oil filter adapter, then tighten the oil filter 1/2 to 3/4 turns.
6. Replace oil drain bolt making sure the sealing washer is in place.
7. Remove the oil fill plug and refill with new oil. Make sure to use the proper grade oil based on your operating temperature.

**NOTE:** This engine requires 48 ounces (1.5 quarts) of oil if it is completely drained. Use caution when refilling the engine as some residual oil may have remained in the engine. Always use the dipstick when filling the engine with oil to prevent overfilling.

8. Replace fill plug.
9. Start the engine and warm it up.
10. After warming up the engine, recheck the oil level and refill as necessary to bring it to the proper level.

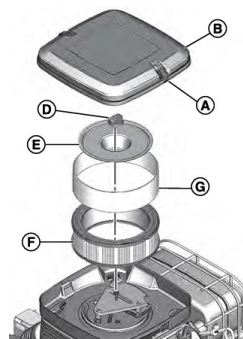
## DUAL ELEMENT AIR FILTER

Clean and/or replace the foam pre-cleaner and the air filter annually or every 100 hours. Service more often under dusty conditions.

### WARNING: EQUIPMENT DAMAGE

Never start or run the engine with the air filter removed.

1. Open fasteners (A) and remove cover (B).
2. Remove the nut (D) and retainer (E).
3. Remove the air filter (F).
4. Remove the pre-cleaner (G) from the air filter (F).
5. To loosen debris, gently tap the air filter (F) on a hard surface. If the air filter is excessively dirty replace with a new filter. You can use pressurized air (not to exceed 30 psi) to clean the filter. Always blow the compressed air from inside to the outside.
6. Wash the pre-cleaner (G) in liquid detergent and water.



Then allow it to thoroughly air dry. DO NOT oil the pre-cleaner.

7. Install the pre-cleaner (G) to the air filter (F).
8. Assemble the dry pre-cleaner (G) to the air filter (F).
9. Install the air filter (F)
10. Install the cover (B) and secure with the fasteners (A).

## SPARK PLUG

### CAUTION: EQUIPMENT DAMAGE

Incorrect spark plugs can damage the engine.

### CAUTION

A loose spark plug can overheat and damage the engine.

Replace annually or every 100 hours of operation. Always replace with the same spark plug that came in the engine and check gap before installing. Spark plug gap is 0.030". Poor spark will also occur if spark plug wire does not fit firmly on spark plug. If this happens, reform the terminal to fit firmly on spark plug tip.

## CARBON CANISTER

Designed to collect, store, and dispose of fuel vapors created in the fuel tank/fuel system. The canister should last the life of the unit as long as it stays dry.

## GENERATOR CARE

Proper care and maintenance of the generator is necessary to ensure a long trouble free life.

### EXERCISING THE GENERATOR

The generator should be operated every three to four weeks. It should be operated for a period of time sufficient to warm the unit up and to dry out any moisture that has accumulated in the windings. If left, this moisture can cause corrosion in the winding. Frequent operation of the engine-generator set will also ensure that the set is operating properly should it be needed in an emergency.

### GENERATOR MAINTENANCE

Any major generator service, including the installation or replacement of parts, should be performed only by a qualified electrical service technician. **USE ONLY FACTORY APPROVED REPAIR PARTS.**

- A. Bearing - The bearing used in these generators is a heavy duty, double sealed ball bearing. They require no maintenance or lubrication.
- B. Receptacles - Quality receptacles have been utilized. If a receptacle should become cracked or otherwise damaged, replace it. Using damaged or cracked receptacles can be both dangerous to the operator and destructive to the equipment.

### CLEANING

Remove dirt and debris with a cloth or brush.

#### CAUTION: EQUIPMENT DAMAGE

DO NOT use high pressure spray to clean either the engine or the generator. The high pressure spray could contaminate the fuel system and the generator components.

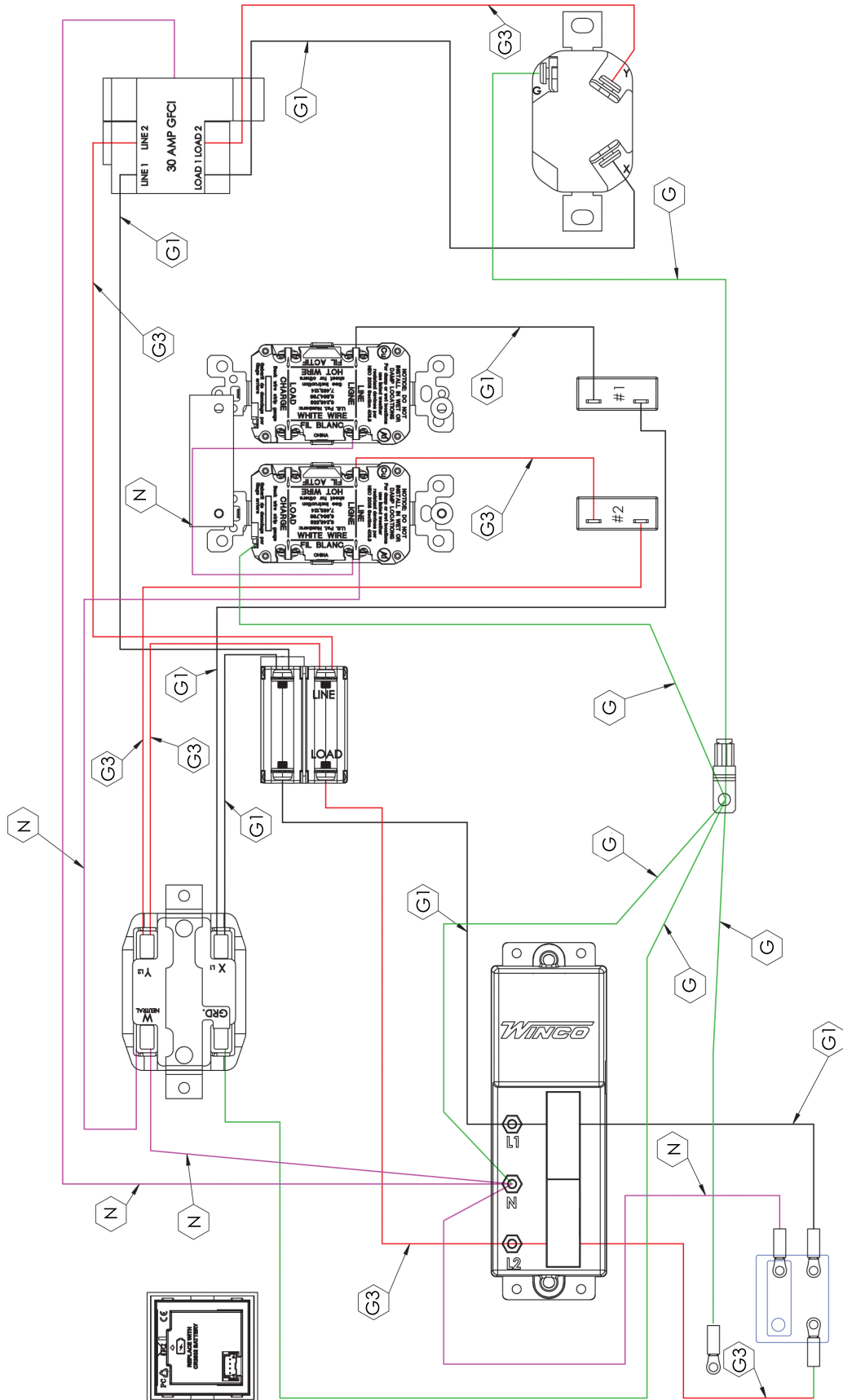
1. Keep the air inlet screen on both the engine and generator free of any dirt or debris to ensure proper cooling. At least yearly, remove the blower housing on the engine and clean the chaff and dirt out of the engine cooling fins and fly wheel. Clean more often if necessary. Failure to keep these areas clean may cause overheating and permanent damage to the unit.
2. Periodically clean muffler area to remove all grass, dirt, and combustible debris to prevent a fire.
3. On engine mufflers equipped with spark arresters, the spark arrestor must be removed every 50 hours for cleaning and inspection. Replace if damaged.

## TROUBLESHOOTING

Problem	Possible Causes
Won't start	Low oil level Fouled spark plug Out of fuel Start switch in OFF position Fuel Valve turned off Plugged fuel filter Blown fuse in key switch Weak or dead battery
Voltage too low	Engine speed is too low Generator overloaded Defective stator Defective rotor (field) Defective capacitor
Circuit breaker trips	Defective load Defective receptacle Excessive load
Voltage too high	Engine speed is too high
Generator overheating	Overloaded Insufficient ventilation
No output voltage	Short in load (disconnect) Tripped or defective circuit breaker Broken or loose wire Defective receptacle No residual magnetism (in generator) Defective stator Defective rotor (field) Defective Capacitor Shorted diodes on rotor GFCI receptacle tripped

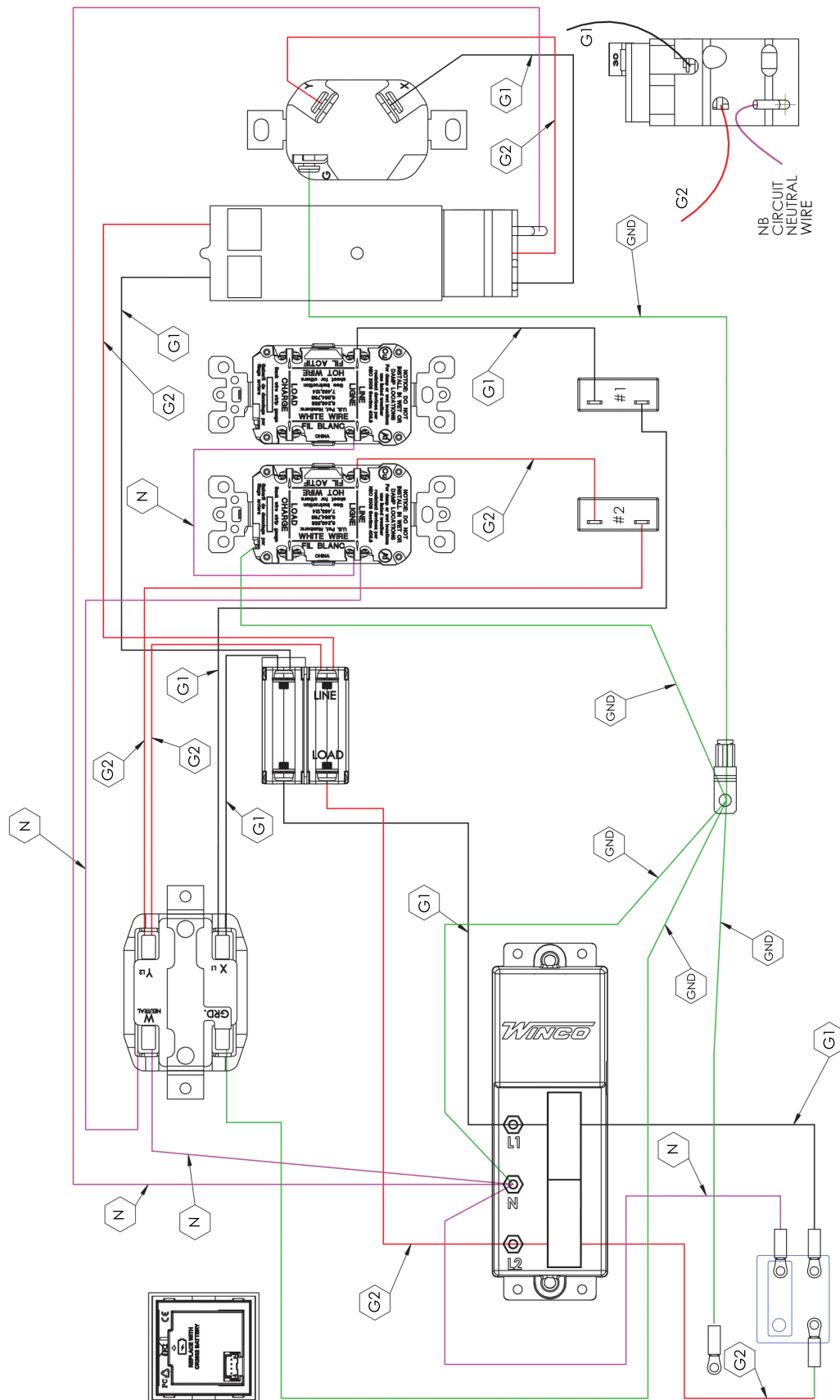
## RECEPTACLE WIRING DIAGRAM

**DP14000VE-03/A**



# RECEPTACLE WIRING DIAGRAM

DP14000VE-03/B



# LIMITED WARRANTY

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WINCO Incorporated warrants to the original purchaser for the warranty period that goods manufactured or supplied by it will be free from defects in workmanship and material, provided such goods are installed operated and maintained in accordance with WINCO written instructions.

WINCO's sole liability, and Purchaser's sole remedy for a failure under this warranty, shall be limited to the repair of the product. At WINCO's option, material found to be defective in material or workmanship under normal use and service will be repaired or replaced. For warranty service, contact a Winco Authorized Service Center within the warranty period from date of purchase.

\*NOTE: Units that are resold by original owner are not covered under this warranty. Any further warranty, whether expressed or implied, rests solely with the reseller.

## THERE IS NO OTHER EXPRESS WARRANTY.

To the extent permitted by law, any and all warranties, including those of merchantability and fitness for a particular purpose, are limited to the warranty period from date of purchase. In no event is WINCO liable for incidental or consequential damages.

Note: Some states do not allow limitation on the duration of implied warranty and some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations may not apply in every instance. This warranty gives you specific legal rights which may vary from state to state.

## WINCO, INC. WARRANTY EFFECTIVE DATE

Air cooled units purchased for stock have 1 year to be sold. The warranty to the original retail customer commences on the date of sale of the product to them. All liquid cooled units have 180 days from the Winco invoice to submit a start up date. If no startup form is submitted, then warranty period starts on the Winco invoice date unit was sold.

Date of sale is defined as the day the customer takes delivery of the product. This warranty shall remain in effect to the original purchaser for the period stated on the sales literature. The warranty is not transferable and the retail customer must retain his original bill of sale as proof of purchase date.

WINCO, Inc. agrees to the following obligations during the warranty period:

1. To warrant any defect in material or workmanship of products sold under the WINCO and DYNA brand names in accordance with the warranty statements in the operator's manuals.
2. To reimburse authorized WINCO, Inc. Service Centers/Dealers for the cost of parts plus standard ground UPS shipping charges for all valid warranty repairs and to reimburse same said service centers/dealers for reasonable labor charges based on WINCO's current warranty labor reimbursement rate.
3. To furnish its authorized service centers/dealers with the necessary parts to make the repairs. WINCO Generator Warranty Periods & Restrictions

## WINCO GENERATOR WARRANTY PERIODS & RESTRICTIONS

### Industrial Portables

WL Models - 3 Years, See Notes 1 & 2

W Models - 3 Years, See Notes 1, 2, & 5

DP Models - 3 Years, See Notes 1 & 2

HPS Models - 2 Years, Home Use ONLY; Commercial use\* is 90 Day Warranty, See Note 1

### EMERGEN-C (EC) Series

2 Years, See Note 1

DE Series

1 Year/2000 hours, No Travel Time

Mobile Diesel Series

1 Year/2000 hours, No Travel Time

### PTO Series

15kW & 10kW - 1 Year, Limited Farm Standby Only

25kW thru 165kW - 3 Years, Limited Farm Standby Only/Commercial use\* 1 Year

### Two Bearing Series

1 Year, Bench Labor and Parts only

### Gaseous/Packaged Standby Series (PSS)

Air-Cooled Models (PSS8, PSS12, & PSS20) – 2 Years/2000 Hours Standby Only See Notes 3 & 4 Prime Power use 1 Year/2000 Hours See Notes 3 & 4

Liquid-Cooled Models (PSS21 - PSS150) - 2 Years/2000 Hours Standby Only See Notes 3 & 4 Prime Power use 1 Year/2000 Hours See Notes 3 & 4

### Diesel Standby Series (DR)

Liquid-Cooled Models (DR12 - DR600) - 2 Years/2000 Hours Standby Only See Notes 3 & 4

Prime Power use 1 Year/2000 Hours See Notes 3 & 4

Accessories (Installed on Generator or shipped loose)

1 Year from factory invoice or 2000 Hours (whichever occurs first)



## Automatic Transfer Switches (ATS)

See ATS Manufacturer's Warranty

### NOTES

Note 1: First 2 years of warranty coverage includes Parts and Bench Labor Only, no travel time or labor allowance for removal or reinstallation of the product from its application.

Note 2: 3rd Year warranty coverage is parts only/no labor.

Note 3: Round trip mileage is limited to 200 miles per trip and a total of 2 trips per repair unless authorized in writing by the WINCO Service Dept.

Note 4: Mileage allow on permanently installed units only. Trailer mount units is bench labor only.

Note 5: W3000 is a 1 Year Warranty.

\*Commercial use is defined as Construction, Rental, Prime Power, or use in a business of any type including agricultural and hobby. Prime Power use is defined as any application where the generator set is being used 'off-grid' where there is no utility power present. Standby use is defined as an application where utility power is present -and- the generator set is used as emergency backup during utility power outages.

WINCO reserves the right to change or improve it's products without incurring any obligations to make such changes or improvements on products purchased previously.

### EXCLUSIONS:

WINCO does not warrant Engines. Engines are covered exclusively by the warranties of their respective manufacturers.

WINCO does not warrant Batteries, or Other Component Parts that are warranted by their respective manufacturers.

WINCO does not warrant modifications or alterations which were not made by WINCO, Inc.

WINCO does not warrant products which have been subjected to misuse and/or negligence or have been involved in an accident.

This warranty does not include travel time, mileage, or labor for removal or reinstallation of WINCO product from its application, unless specifically authorized.

### WHAT IS COVERED BY WARRANTY

1. Generator end including rotor, stator, end brackets, and bearing.
2. Control box including transformers, circuit breakers, wiring, resistors, and switches.
3. LP/NG fuel system including fuel solenoid, demand regulator, carburetor, and hoses.
4. Cradle assembly including cradle, cross member, and shock mounts that fail. Shock mounts damaged from rough handling are not covered.
5. Reasonable travel time for the PSS & DR series generators only, that are permanently installed.
6. Ground shipping charges for warranty parts, no premium service, domestic US shipments only.

### WHAT IS NOT COVERED BY WARRANTY

1. Products which have been subjected to alteration, modification, neglect or unauthorized repairs not approved in writing by Winco, Inc.
2. Products no longer owned by the original purchaser.
3. Products with shipping or freight damage. File a freight claim with the delivery carrier.
4. Products suffering normal wear, accidents, improper maintenance or improper protection in storage. Products damaged by rough handling, such as shock mounts on cradle assemblies.
5. Pressure or steam cleaning of products, cleaning of fuel system, or flushing of cooling system.
6. Replacement of filter, belts, antifreeze, or lubricants.
7. Electrical items, such as light bulbs, receptacles, spark plugs, or any items damaged by welding or jump starting.
8. Any repeat or shop come-back repairs resulting from poor service work or improper diagnosis and testing. Replacement of parts as a trial-and-error method of diagnosis will not be considered for warranty.
9. Replacement parts other than those sold by Winco, Inc.
10. Damage caused by fire, flood, lightning or any other natural disaster.
11. Damage caused by improper protection during installation, (i.e. not protecting contactor in the ATS panel and getting wire trimming or debris from drilling the box in the contactor coil or contacts.)
12. Damage caused by over loading of the generator and failure to adequately provide overload protection.
13. LP/NG fuel adjustments or conversion from one fuel to another.
14. Adjustment of any kind, all units are 100% load tested before shipping.
15. Any damage caused by the use of the equipment for purposes other than for which it was designed.
16. Engines - All engines used by Winco, Inc. are warranted by their respective manufacturer's.
17. Batteries - Must be returned to original battery manufacturer.
18. Damage caused by improper installation or failure to provide adequate ventilation.
19. Cosmetic repairs, such as repainting.
20. Freight charges for transportation to and from a Warranty Service Center.
21. Rental costs of renting replacement generators.
22. Travel time or service calls unless specifically authorized by Winco, Inc. in writing.

### GENERAL INFORMATION

The WINCO, Inc. Service Department is open from 7:30 AM to 4:30 PM Central Standard time.

It is located at 225 South Cordova Ave., Le Center, MN, 56057-1805.

Phone Numbers: Service Department - 507-357-6831 Sales: 507-357-6821

Email address is service@wincogen.com



# **CALIFORNIA EVAPORATIVE EMISSION CONTROL**

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## **WARRANTY STATEMENT**

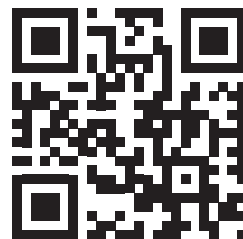
### **YOUR WARRANTY RIGHTS AND OBLIGATIONS**

The California Air Resources Board is pleased to explain the evaporative emission control system's warranty on your model 2020 generator. In California, new equipment that uses small off-road engines must be designed, built, and equipped to meet the State's stringent anti-smog standards. WINCO must warrant the evaporative emission control system on your generator for the period listed below provided there has been no abuse, neglect or improper maintenance of your equipment leading to the failure of the evaporative emission control system.

Your evaporative emission control system may include parts such as: carburetor, fuel tank, fuel cap, fuel lines (for liquid fuel and fuel vapors), fuel line fittings, fuel line clamps, carbon canisters, and carbon canister mounting brackets.

### **MANUFACTURER'S WARRANTY COVERAGE**

The evaporative emission control system is warranted for two years. If any evaporative emission related parts on your equipment are defective, the parts will be repaired or replaced by WINCO.



# **WINCO<sup>®</sup>**

## **GENERATORS**



**AN AMERICAN COMPANY**

225 S. CORDOVA AVE • LE CENTER, MN 56057

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Service: 507-357-6831 • [service@wincogen.com](mailto:service@wincogen.com)

[www.wincogen.com](http://www.wincogen.com)

