

ZTX-RM SERIES 40-400 Amps

GE Zenith Controls



Operation and Maintenance Manual

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A NOTICE

This product is specially designed for light commercial or residential use only. This product is not to be used in life-support or other emergency systems.

How to Remove the Cover



Loosen but do not remove four cover screws. Lift cover off the four screws and hang on two screws (2 bottom or 2 right-hand). See *Figure i* and *ii*.

This will prevent damage to the cable. The cable may also be disconnected at the controller or keypad.

NOTE: Reattach cable before installing cover.





FRONT VIEW W/COVER ON BOTTOM



FRONT VIEW

Installation

Installation must be performed by a licensed electrician and in accordance with the National Electric Code and all local electrical codes.

🖄 DANGER 🖄

HAZARDOUS VOLTAGE (Can Cause Severe Injury or Death)

Turn OFF all power before installation, manual operation or removal of transfer switch or any of its components. Connecting Engine Start may cause Generator to start. Before connecting, turn Generator OFF.

Equipment Inspection and Storage

Inspect the transfer switch when received to detect any damage which may have occurred during transit. If damage is found or suspected, file claims with the carrier.

Before installation, store the transfer switch in a clean dry place, protected from dirt and water. Provide ample air circulation and heat to prevent condensation.

Storage Temperature:	-30° C to +75° C (-22° F to +167° F)
Operating Temperature (Ambient):	-20° C to +65° C (-4° F to +149° F)
Humidity:	5% to 95% (non-condensing)

Before installation, check the equipment rating nameplate on the transfer switch to verify the correct system voltage.* Example nameplate is shown in *Figure 1*.

Star GE	Zenith Controls
SERIAL NUMBER:	
RATING: VOLTS -	HZ -
AMPS -	PHASE -
* SYSTEM VOLTS:	
MODEL NUMBER:	

Figure 1

Mounting

Adequate lifting means must be used to mount the transfer switch into place. Enough room should be allowed to open the cabinet door fully for inspection and servicing of the switch per NEC and local codes.

Before drilling conduit entry holes, cover and protect the switch and control panel to prevent dirt and metal fragments from entering the mechanical and electrical components. Failure to do so may result in damage and malfunction of the switch.

Power Connections

This transfer switch is supplied with UL listed solderless screw type terminals. *Table 2* (see *Page 3*) lists the number and sizes of cable lugs supplied for each switch amp rating.



Connect the Load, Generator and Utility conductors to terminals on the transfer switch (see *Figure 2, Page 3*). Remove surface oxides from cables by cleaning with a wire brush. Verify that all connections are correct. All cable lug connections must be tightened to the proper torque values as shown in *Table 1*.

Tightening Torque for Lugs			
Socket Screw Size	LbIn. T	orque LbFt.	
1/8	45	4	
5/32	100	8	
3/16	120	10	
7/32	150	12	
1/4	200	17	
5/16	275	23	
3/8	375	31	
1/2	500	42	
Table 4			

Table 1

Installation (cont'd)

Installation must be performed by a licensed electrician and in accordance with the National Electric Code and all local electrical codes.

🖄 DANGER 🖄

HAZARDOUS VOLTAGE (Can Cause Severe Injury or Death)

Turn OFF all power before installation, manual operation or removal of transfer switch or any of its components. Connecting Engine Start may cause Generator to start. Before connecting, turn Generator OFF.

Screw Type Terminals for External Power Connections				
Switch Size	Utility, Generator and Load Terminals		Fully Rated Neutral Bar (When Required)	
(Amps)	Cable Per Pole	Range of Wire Sizes	No. of Cables	Range of Wire Sizes
40	1	#8 to 3/0 AWG	3	#8 to 1/0 AWG
80	1	#8 to 3/0 AWG	3	#8 to 1/0 AWG
100	1	#8 to 3/0 AWG	3	#8 to 1/0 AWG
150	1	#8 to 3/0 AWG	3	#8 AWG to 300 MCM
200, 225, 250*	1	#6 AWG to 250 MCM	3	#6 AWG to 300 MCM
300, 400	1	#4 AWG to 600 MCM	3	#4 AWG to 300 MCM

Table 2

* IEC Rating Only



Figure 2 - Power Panel

Installation (cont'd)

Installation must be performed by a licensed electrician and in accordance with the National Electric Code and all local electrical codes.

🖄 DANGER 🖄

HAZARDOUS VOLTAGE (Can Cause Severe Injury or Death)

Turn OFF all power before installation, manual operation or removal of transfer switch or any of its components. Connecting Engine Start may cause Generator to start. Before connecting, turn Generator OFF.

Control Connections

Connecting Engine Start may cause Generator to start. Before connecting, turn Generator OFF.

With the Generator breaker open and the Generator control switch off, install the Generator start connections.



Final Equipment Inspection

Prior to energizing the transfer switch:

- a. Remove any debris incurred due to shipment or installation. **DO NOT** use a blower since debris may become lodged in the electrical and mechanical components and cause damage.
- b. Verify that all cabled connections are correct.
- c. Check engine start connections and verify the correct connection of all control wires.
- d. Verify actual lug torque values as specified in this manual (see *Page 2, Table 1*).
- e. Make sure that all covers and barriers are installed and properly fastened.



Manual operation is possible for maintenance purposes only. Manual operation of the switch can be checked before it is operated electrically.

With all power off, insert a Phillips screwdriver or equivalent size tool into the manual operator socket and operate the transfer switch between the Utility and Generator positions. The transfer switch should operate smoothly without binding. Return the switch to the Utility position, remove the screwdriver.

Tip!
Select the exercise
interval
now while
the unit
is still
de-energized. See
Page 8.

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Installation (cont'd)

Installation must be performed by a licensed electrician and in accordance with the National Electric Code and all local electrical codes.

\Lambda DANGER 🖄

HAZARDOUS VOLTAGE (Can Cause Severe Injury or Death)

Turn OFF all power before installation, manual operation or removal of transfer switch or any of its components. Connecting Engine Start may cause Generator to start. Before connecting, turn Generator OFF.

Functional Test

The functional testing of the transfer switch consists of electrical tests described in this section. Before proceeding, read and understand all instructions and review the operation of all accessories provided.

To begin the test, close the Utility source circuit breaker. **The controller will illuminate the optional Utility Available LED when proper voltage is sensed.** Verify the phase to phase voltages at the Utility line terminals.

Next, close the Generator source breaker and start the engine generator. **The optional Generator Available LED will illuminate when proper voltage and frequency levels is sensed. If Generator LED is flashing, use the Reset button to clear.** Check the phase to phase voltages at the Generator line terminals. On three phase units, verify that the phase rotation of the Generator source is same as Utility source.

After the sources have been verified, shut down the engine generator, and put the starting control in the automatic position. Complete the visual inspection of the transfer switch, and replace the cabinet cover (**or close the cabinet door**).

Factory Settings			
Utility Pickup Voltage	90% Nominal Line Voltage		
Utility Dropout Voltage	80% Nominal Line Voltage		
Utility Pickup Frequency	90% Nominal Line Frequency		
(T) Timer/Delay to Utility	5 minutes*		
(U) Timer/Engine Cool Down	5 minutes*		

Table 3

* Factory default settings – customer time settings may vary due to specifications from the generator supplier.

Initiate the electrical transfer test by opening the Utility side breaker. The delay to engine start timer (P) begins its timing cycle. After the P timer has completed its timing cycle, the engine start contacts close to start the generator.

When Generator voltage and frequency reach preset pickup points **the optional Generator Available LED illuminates.** Simultaneously, the delay to Generator timer (W) begins its timing cycle. When the W time delay is completed the switch will transfer to Generator. **The optional Utility Position LED goes off, and the optional Generator Position LED illuminates.**

Reclose the Utility breaker to retransfer to Utility. The delay to Utility timer (T) begins its timing cycle. When the T timer has completed its timing cycle, the switch will transfer into Utility. **The optional Generator Position LEDs go off, and the Utility Position LED illuminates.** The delay engine stop timer (U) begins its timing cycle. The generator runs unloaded for the duration of the U timing cycle. When the timer completes its timing cycle, the generator will stop. **The optional Generator Available LED goes off.**

Factory Settings			
Generator Pickup Voltage	90% Nominal Line Voltage		
Generator Dropout Voltage	80% Nominal Line Voltage		
Generator Pickup Frequency	95% Nominal Line Frequency		
(P) Timer/Engine Start	5 seconds*		
(W) Timer/Delay to Generator	20 seconds*		

RM4 Control Interface (Optional)

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HAZARDOUS VOLTAGE (Can Cause Severe Injury or Death)

Turn OFF all power before installation, manual operation or removal of transfer switch or any of its components. Connecting Engine Start may cause Generator to start. Before connecting, turn Generator OFF.

Optional Indicator LEDs



RM4 Control Interface (Optional) (cont'd)

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HAZARDOUS VOLTAGE (Can Cause Severe Injury or Death)

Turn OFF all power before installation, manual operation or removal of transfer switch or any of its components. Connecting Engine Start may cause Generator to start. Before connecting, turn Generator OFF.

Automatic Transfer Generator Testing (One Time Test)

Verify that the transfer switch **UTILITY** available and position LEDs are illuminated. A + B

Press and hold the **GENERATOR START/STOP** button **F** and the **TRANSFER** button **1** for 5 seconds. This will cause the generator to start. Once the generator has started, the Generator LED will illuminate. **C**

Once the **GENERATOR** power LED **C** has come on, the transfer switch will now switch the load to the Generator. The **GENERATOR** position LED will illuminate.

The transfer switch will be connected to the generator for 5 minutes.* Then the switch will automatically return to the utility and the **UTILITY** Position LED will illuminate.

The generator will cool down for 5 minutes (U Timer) and then shut down. The **GENERATOR** LED will go off. **C**

This completes the automatic test.

* Pressing and releasing the generator Start/Stop button will cancel current test.

LED Diagnostic Flash Codes

Rapidly Flashing Generator Availability LED **G**

- Generator failed to start.
- Generator starts but failed to reach proper operating parameters.
- Generator became over loaded for an extended period of time.
- Optional generator crank board (see generator fault flash table on page 13)

Transfer Generator Testing (Forcing Operation with Keypad)

Verify that the transfer switch **UTILITY** available and position LEDs are illuminated. A + B

Press and hold the **GENERATOR START/STOP** button for 5 seconds. This will start the generator.

Verify that the **GENERATOR** available LED has illuminated.

Press the **TRANSFER** button. The switch will transfer to the Generator source position. The **GENERATOR** position LED will now be illuminated.

Pressing the **TRANSFER** button **1** again will cause the unit to transfer to the utility power source. The **UTILITY** position LED will illuminate.

Pressing the **GENERATOR START/STOP** button will stop the generator.

NOTE: Transfer will cause short interruption of power.

Rapidly Flashing Generator **D** Position LED

Switch did not transfer to Generator position.

Rapidly Flashing Utility **B** Position LED

■ Switch did not transfer to Utility position.

NOTE: All fault alarms can be cleared by depressing the reset button.

RM4 Control Interface (Optional) (cont'd)

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HAZARDOUS VOLTAGE (Can Cause Severe Injury or Death)

Turn OFF all power before installation, manual operation or removal of transfer switch or any of its components. Connecting Engine Start may cause Generator to start. Before connecting, turn Generator OFF.

Automatic Generator Exerciser

The automatic generator exerciser comes preset with a 28-day exerciser schedule (*the customer unit's preset day cycle may vary due to specifications from the generator supplier*). The exerciser, when enabled, will automatically start the generator every twenty-eighth day and run the unit loaded or unloaded for 10 minutes. The exerciser interval is selectable through (JP) jumper selection on the controller board. The selections are 7, 14, 21 or 28 day.

Selecting Exerciser Without Transfer

To start the automatic exerciser without transfer, depress the Exerciser Start/Stop button. The generator will start and run for 10 minutes.^{*} Once this first exercise is complete, the generator LED will flash at a 1-second interval indicating the exerciser is enabled. Once the exerciser times out (7, 14, 21 or 28 day interval), the generator will start and run again for 10 minutes. This will repeat until the exerciser is disabled. To stop the exerciser mode, depress the exerciser Start/Stop again and the generator light will stop flashing, indicating the exerciser mode has been canceled.

Selecting Exerciser With Transfer

To enable the automatic exerciser with transfer, depress the Exerciser Start/Stop button and the transfer button. The generator will start and the load will be transferred to the generator. After 10 minutes,* the load will be transferred back to the utility. Once this first exercise is complete, the generator LED and the Generator position LED will flash at a 1-second interval indicating the exerciser is enabled. Once the exerciser has timed out (7, 14, 21 or 28 day interval), the generator will start and transfer the load to Generator power for 10 minutes. At the end of this 10-minute period, the unit will transfer the load back to the utility and the generator will shut off. This will repeat until the exerciser is disabled. To stop the exerciser mode, depress the exerciser Start/Stop again and the generator light will stop flashing, indicating the exerciser mode has been canceled.

Pressing and releasing the generator Start/Stop button will cancel the current test. The exerciser will go off at approximately the same time it was started (7, 14, 21 or 28 days) later.

NOTE: Transfer will cause short interruption of power.

DANGER 🖄

Turn OFF all power before selecting.

JP (CDT SELECT)



JP (VOLTAGE/FREQUENCY SELECT)



Do not adjust the jumper positions. This service to be performed by qualified personnel only.



Engine Controller Accessory Board (Optional)

Oil Pressure Sensor Input

(Oil pressure contact to be normally open, held closed by adequate oil pressure)

Approximately five seconds after emngine starter signal is sent, if terminal X3 is open to ground or returns to open state thereafter the generator Starter and Fuel/Run outputs are opened and locked out. After cause is determined and corrective action is taken and verified by qualified technician, controller can be reset via reset button.

Temperature Sensor Input

(Temperature sensor contact to be normally open, closed by over-temperature condition)

Approximately five seconds after the engine starter signal is sent, if terminal X1 is connected to ground Starter and Fuel/Run outputs are opened and locked out. After cause is determined and corrective action is taken and verified by a qualified technician, the controller can be reset via the reset button.

Fuel/Run Contact Output

This output is activated closed whenever the engine is running. This will keep the fuel valve open as needed, and will cut fuel supply during the above mentioned lockouts or when the engine is no longer called to run.

Start Contact Output

This output is activated closed during cranking of the engine. Output will deactivate once the controller senses that the generator output has reached 33% of frequency indicating engine has reached running RPM.

Generator Battery Input

This input is required to support the controller's operation.



Example Systems





Typical Diagrams



Power Panel Layout



Interconnect Plug

5			40
0	CCN	N1	10
	SN	N2	
	SCOM		
	SE	CCE	
1	E2	E1	6
			0

OPTIONAL			3Ø
4			13
•	N2	E2	-
2	N3	E3]

Troubleshooting



HAZARDOUS VOLTAGE (Can Cause Severe Injury or Death)

Turn OFF all power before installation, manual operation or removal of transfer switch or any of its components. Connecting Engine Start may cause Generator to start. Before connecting, turn Generator OFF.

Symptom	Possible Cause	Corrective Action
Generator will not start	P timer has not lapsed	See factory settings on Page 5
	Generator control switch not in Auto	Refer to generator instruction manual
	Engine Start contact not wired to generator	See Figure 3, Page 4
	Starter battery is dead	Refer to generator instruction manual
	No fuel	Refer to generator instruction manual
	T timer has not lapsed	See factory settings on Page 5
	Exercise in progress	See Page 8
Transfer switch does not	Utility breaker open or tripped	Clear fault and reset
transfer to Utility	Utility voltage out of range	Wait for utility to return to acceptable level. See factory settings on Page 5.
	Control harness unplugged	With all power disconnected, reconnect harness
	W timer has not lapsed	See factory settings on Page 5
	Generator breaker open or tripped	Refer to generator instruction manual
Transfer switch does not transfer to Generator	Generator voltage out of range	Refer to generator instruction manual
	Control harness unplugged	With all power disconnected, reconnect harness
	U timer has not lapsed	See factory settings on Page 5
Generator will not stop	Exercise in progress	See page 8
	Engine control switch in run position	Refer to generator instruction manual
All LEDs off	Keypad cable unplugged	With all power disconnected, reconnect harness
	Sources unavailable and/or source breakers tripped or open	Clear fault and reset breakers and/or check source availability

Service must be performed by qualified personnel.

Troubleshooting (cont'd)



HAZARDOUS VOLTAGE (Can Cause Severe Injury or Death)

Turn OFF all power before installation, manual operation or removal of transfer switch or any of its components. Connecting Engine Start may cause Generator to start. Before connecting, turn Generator OFF.

Service must be performed by qualified personnel.

Generator Fault Flash Table	
Generator Failed to Start (GFSTimeout)	2 Flashes + 2 Missing
Generator Under-Speed Fault	3 Flashes + 2 Missing
Generator Over-Speed Fault	4 Flashes + 2 Missing
Generator Over-Temperature Fault	5 Flashes + 2 Missing
Generator Low-Oil-Pressure Fault	6 Flashes + 2 Missing

NOTE: Faults that trigger the "original" SAG timer (emergency source not available for longer than the GS timer interval) will continue to be indicated on the "Emergency Source" LED at the original continuous 5 Hz rate.



GE Zenith Controls

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